

Update to members of Finance, Resources and Partnerships Scrutiny meeting held 15th June 2015

To update Members on the questions raised on items 1.8 and 2.7 in Section 3.6 of the Financial and Performance Report Quarter 4 2015.

Q. With reference to 1.8, what is the percentage impact on the target of the changes to reclassification of the definition of waste?

The result of this indicator to meet the forecasted target has suffered as a consequence of the reclassification. The impact of not including road sweepings in the calculation is approximately 3%. Taking in to account this figure, the annual result of 51.52% becomes close to the 55% annual target set for 2014-15.

Q. With reference to 2.6 and 2.7, does the “determined within time” period include the time taken for verification or does it commence after the verification takes place?

The 8 week periods, referred to in the two indicators -2.6 and 2.7 which were considered in the report, start at the point when the Council **receives** a valid application, not when the Council establishes that it has a valid application. So for example if an application is received on the 1st June and the check on its validity is not made until the 5th June, and the check on the 5th finds that the application as submitted on the 1st was valid, then the period against which the Council is being measured has started on the 1st.

Where an electronic communication is received by the Council outside the Council's business hours, it is taken to have been received on the next working day, and for this purpose “working day” means a day which is not a Saturday, Sunday, Bank holiday or other public holiday.